

Organizational Provider Operations Handbook OPOH

Adult/Older Adult (A/OA)

Children, Youth & Families (CYF)

System of Care (SOC)

Note:

- The Pro Forma and Statement of Work for each Program take precedence over the OPOH. If providers find any elements of their contract to be inconsistent with the OPOH, contact your COR.
- All providers shall adhere to the rules and regulations as stipulated in the Medicaid and CHIP Managed Care Final Rules. Information about the final rule can be found at the following link: <https://www.medicaid.gov/medicaid/managed-care/guidance/final-rule/index.html>
- For the next five years the County of San Diego will be identified as a managed care delivery system under the Federal Regulation waiver authority Section 1915b.
- All Forms and Manuals referenced in the OPOH can be found on the Optum Website <https://www.Optumsandiego.com>
- Documents are located under the County Staff & Providers tab. Then click on Organizational Provider Documents link.